



HOTEL KOLLECTION

PET POLICY

- Grown dogs/cats only, no puppies or kittens allowed
- Small pets only, under 25 Kgs
- Pet must be properly trained, no loud barking and appropriately restrained by guest
- Pet must be fully potty trained
- Guests are responsible for cleaning up after their pets, this goes for both in room and in the common areas. Our housekeeping staff will provide necessary equipment such as plastic bags in case of accidents but will not be asked to clean up after the dog
- Maximum number of pets per room is 1, only in our pet friendly rooms
- Pet must be kept on a leash when in the hotel or on hotel property unless it is in the guest's room
- Pets cannot be left unattended in guest rooms
- Pets are not allowed on any linen, furniture
- Guests must contact the housekeeping department to arrange for a convenient time for servicing their room
- Guests are responsible for all property damages and/or personal injuries resulting from their pet
- Guests agree to indemnify and hold harmless the hotel, its owners and its operator from all liability and damage suffered as a result of the guest's pet.
- The hotel reserves the right to charge guest's account commensurate to the cost of such damages